

Index Notifying

Every application is the start of a solution!

Invoices that can not be read by Bursagaz periodically are accrued according to the counter indices notified by the customers. Index Notifying Lines department informs the subscriber about the amount of the invoice. It is the solution point for answering all the questions about the invoices read. It helps our customers by making the relevant departments solve their problems. It is a 100% customer oriented department where suggestions and complaints about the index reading are recorded.

Questions that are asked on the Index Notifying Lines, customer requests and complaints about the counter reading are recorded by the personnel who writes down the index. Problems are solved by gathering information from the relevant departments if necessary and customers are informed on the same day. It is aimed to have 100% customer satisfaction by customer oriented work.



Index Notifying Lines staff:

- Informs you about the latest invoice read,
- Redirects customers' complaints and suggestions to the relevant departments
- Accrues the periodic invoice according to the counter index notified by the customer and has the invoice delivered to the customer's address.

You can call **444 11 33** to get support from the Index Notifying Lines.

Information needed while talking with the Index Notifying Lines staff:

- Subscriber number
- Counter serial number
- Counter index

[Click here to fill our "Online Index Notifying" page.](#)